Transforming Lives

Gap Analysis, Objectives and Strategy Selection for Strategic Plan Update Webinar

Division of Behavioral Health & Recovery

April 8, 2015

Presented by:

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Introduction

Before we start...

Chat

Please type your answer into the chat box.

 What is the value-added to your coalition's strategic planning in updating the resources assessment?

& Wellness Initiative

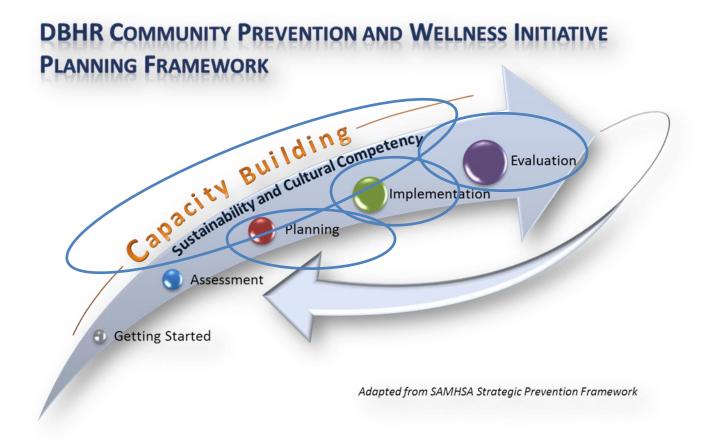
Training Objectives

Participants will:

- Understand what information to collect to review previously identified resources that addresses priorities identified during needs assessment.
- Understand what information to collect to review new resources that addresses priorities identified during needs assessment.
- Get tools and examples for Resources Assessments.
- Discuss how to identify gaps in resources which address priority risk and protective factors.
- Understand how to develop objectives.
- Know where to access resources for Strategy Selection.

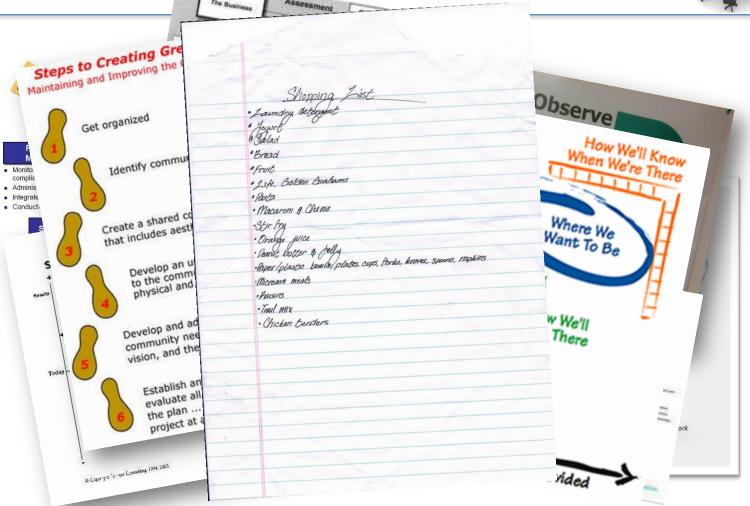
CPWI Planning Framework







Side note: We all plan





Elements of a good Assessment

- ✓ Needs
- Resources
- Gaps



Completing a Resources Assessment

- Process
- Findings
- Analysis and Prioritization



PROCESS

WHO? WHAT? DO.

What is a Resources Assessment?

Definition: A resource assessment is a systematic process for examining the current resources in your community which are reducing risk factor and increasing protective factors.

What is a "Resource"?



"Resources" are funding, program, policy, initiative, people, and/or services that:

- Can be activated to reduce the likelihood of alcohol, tobacco, and other drugs misuse/abuse.
- Promote healthy communities.
- Address local conditions.
- "Can be directed toward solving the specific problems identified as top community concerns." CADCA, Coalition Academy

Benefits of a Resources Assessment

- A community resource assessment will assist you to:
 - Identify key resources needed to support your Strategic Plan.
 - Build collaboration among service providers.
 - Recognize the EBP's and environmental efforts currently available in your community.
 - Identify gaps in services and avoid duplication in services.
 - Promote the work and efforts on the coalition to build capacity and sustainability.

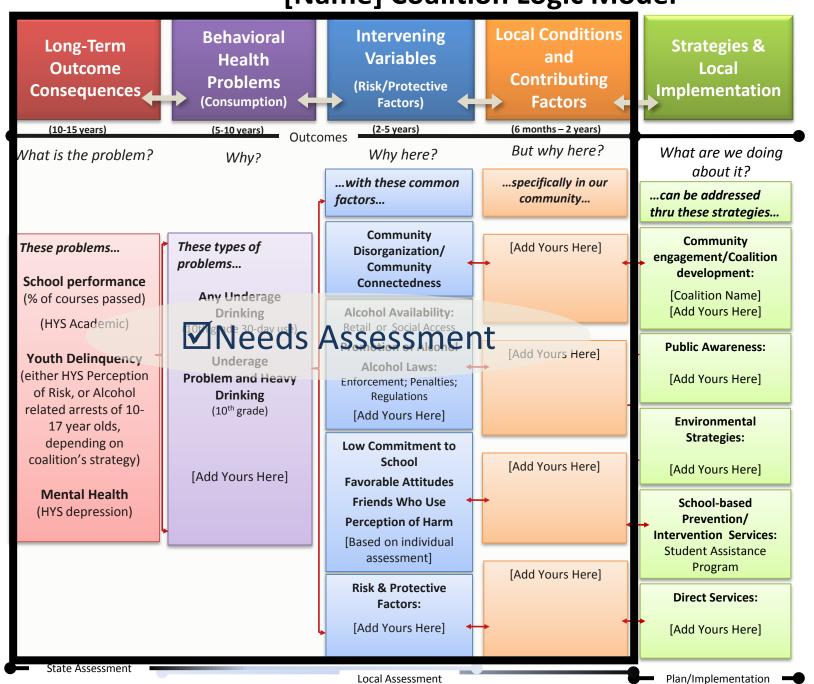


Benefits of a Resource Assessment

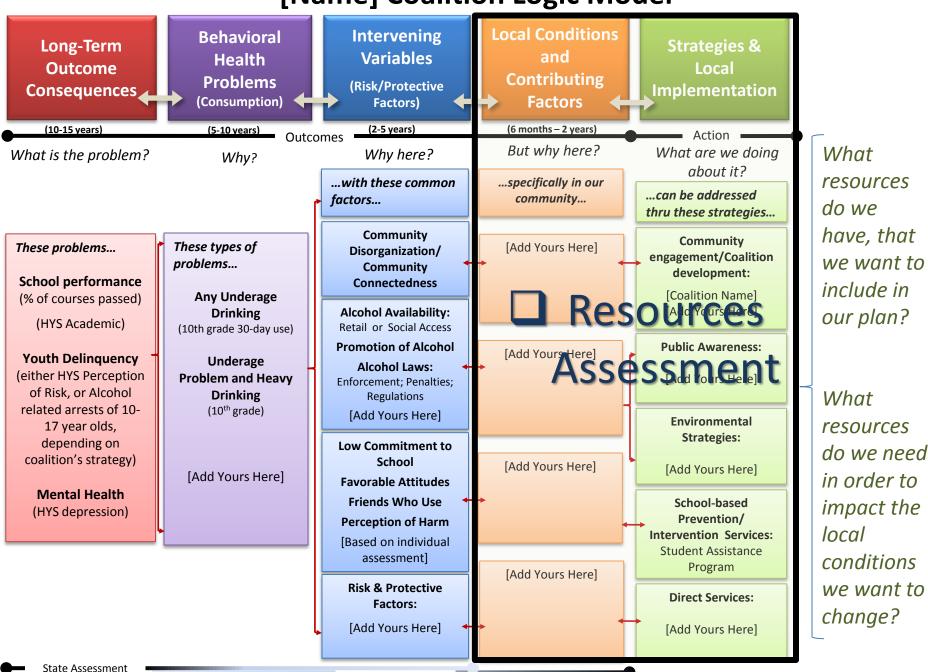
So that you can...

- Ensure you are putting your time and money where it will have the greatest impact
- Ensure you are creating a comprehensive prevention strategy for your community
- Ensure you are effectively impacting your priority risk and protective factors

[Name] Coalition Logic Model



[Name] Coalition Logic Model



Local Assessment

Plan/Implementation

Completing a Resources and Gaps Assessment



Five Steps...

- 1. Establish your process.
- Identify, collect, and compile information on each existing resources which address the priority risk and protective factors.
- 3. Determine gaps in resources.
- 4. Determine key findings.
- 5. Add information into Strategic Plan for update.

Poll

 Which of these steps do you feel particularly strong in your ability to complete?

 Which of these steps do you think might challenge you?



Step 1:

& Wellness Initiative

Establish your process for update

- Gather coalition members to work on Resources Assessment.
- Be clear about your goals and objectives for your Resources Assessment review and update.
- Review previous findings.
- Identify new possible resources.
- Decide on how you will compare 2015 information with previous.
- Establish timeframe for collection.

Go forth and collect! ...

Poll

- How are coalition members involved in your Resources Assessment?
 - Agree on collection tool
 - Collect Information
 - Review/ compare information
 - Present information
 - Write summary of Resources Assessment updated findings for Strategic Plan Update.

Step 1:



Collection Tool

- What do you want to know?
- At the end how do you want to present information?
- What information supports determining local conditions and strategy selection?
- What information will support implementation of strategies?

Step 2:

Collecting Information

Types of information to be collected:

- Resource/Provider contact info
- Funding sources and duration
- Program/Activity description, location, when service is offered, type of service, participant cost
- What risk/protective factors and local conditions are addressed
- Target populations populations served, numbers served
- Type of prevention strategy CSAP strategies, domain, sector
- Evaluation results



Step 2:

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Community Prevention

Collecting Information

Use the following to identify resources:

- Coalition members
- Directories Human services, Telephone Helpline/Crisis Clinic, health department
- City halls (especially in small)
- One-stop center (Food banks)
- Medical providers community health clinic
- Key informants / prevention service providers
- Surveys



Step 2:

Collecting the Information

| NOTE: | Community Resou You will want to select questions that Also Graphy our strategic planning. Also G | rces Assessment — Sample t support what you want and no onsider the format to meet you | Questions eed to learn about your community reds and method for collection. | l |
|-------|--|--|--|-------------|
| 1. 2. | Program Name: Organization Contact Information Contact Name Address phone Email Website 3. Program Description (brief): 4. Funding? Funding Type Funding cycle Current funding period Amount 5. Does the program import No Qyes, which or variables and/or continuervening variables 7. Level of prevention Quiversal | Federal, state, private, other One-time only, annual, bienn month/year-month/year \$ fact priority intervening variable rels: Do number 5 (above), which pro- pributing factors? And please de is and/or contributing factors. (check only the primary level or less the program (check all the | grams or services impact the priority interversescribe how the program or service impacts of prevention for the program): cated Environmental Environment | ning the |
| | 8. Age of the second of the se | ood (5-11yrs) nce (12-14yrs) | ☐ Adulthood (25-64yrs) ☐ Older Adulthood (45-64yrs) ☐ Senior Adulthood (65 and olde | 1 |



Step 2:

Collecting the Information

| We | ell Spring |
|--|--|
| C | pring |
| COMM | IUNITY NETWORK |
| 3.0010 | CONITY NETWORK Community wellness - |
| | The state of the s |
| Phone: | 1 |
| Email: | Date: |
| 141-11- | Mailing Address: |
| WellSpring's Vision: | Organization/Affiliation: |
| are a vibrant community when | and the second s |
| Wellsnein | Organization/Affiliation: Teels valued and contributes to the wellbeing of all. |
| WellSpring's Mission: | ill create a community culture that strengthens families, reduces |
| substance use, and promotes mental, physical, e Describe your motivation for being invalid | of all. |
| ase, and promotes mental physics | ill create a community |
| Describe your | with WellSpring. Why is strengthening community important |
| to you? Who do for being involved | wellness. |
| do you advocate for or representations of the state of th | With WellSpring, Why is a |
| - spieser | it? Strengthening community in- |
| | ty important |
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| 2. What role - | you accomplish your goals (personal and/or agency). How |
| do you see WellSpring playing | |
| yourself and/or agency helping to help | you accomplish you |
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| How can WellSpring help members maintain enthusia | ISM 6 |
| | of for the task? |
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| PO Box 170 Long Beach, Washington 98631 Email: admine | |
| Long Beach, Washington ages | |
| 36037 | |



Step 2:

Collecting Information

Interviewing a community resource provider:

- 1. Deliver the 1 minute opening comments.
 - ✓ Introduce yourself
 - ✓ Coalition you are representing
 - ✓ Community Prevention and Wellness Initiative (CPWI) Planning Process
 - ✓ Resource and Gaps Assessment
 - ✓ Information being collected about resources
 - ✓ Importance/relevance of the information
- Ask if they would like to participate in the effort.
- 3. Ask questions to gather information on their resource(s).
- 4. Thanks!

Poll

- How difficult have you found it to collect your resources information?
 - Very difficult
 - Somewhat difficult
 - Not too difficult
 - Not difficult at all

Step 2:

Community Prevention & Wellness Initiative

Compiling your Information

What do you want to know in the end?

- How did you previously display information in a way that helped you make decisions?
 - Information listing (Directory)
 - Charts and graphs
 - Maps



Step 2:

Information Listing

SPE Resource Directory DRAFT 7.20.12

Department of Health

PO Box 47855 Olympia, WA 98504-7855

www.doh.wa.gov

SPE Contact: Sue Grinnell

360-236-3687 sue.grinnell@doh.wa.gov

Tobacco Program

Lead contact: Paul Davis paul.davis@doh.wa.gov 360-236-3642

Coordinated School Health Manager Washington State Department of Health Healthy Communities Office Community Based Prevention Program 111 Israel Rd SE PO Box 47848

Resource addresses these areas that are prioritized based on our review of data:

- ✓ Underage drinking
- √ Marijuana abuse
- √ Tobacco prevention

Below is a list of other related issues.

√ Tobacco Cessation

Resource using these strategies for addressing these issues

- ✓ Other Educational programs

Specific data indicators your agency/organization used in planning/determining and monitoring for the need to There are dozens of BRFSS and HYS questions that we track. The most important are: 10th grade 30 day use support this "resource

of tobacco, Adult smoking rate, Low income smoking rate, and Exposure to secondhand smoke by youth

Which population(s) does this "resource" primarily target? (check all that apply)

- ✓ Minority or other underserved populations

Estimated number of people served/reached with this "resource" state fiscal year 2011 (Jul 2010 - Jun 2011)? We believe that we serve the entire state's population with our services since we do primary prevention and

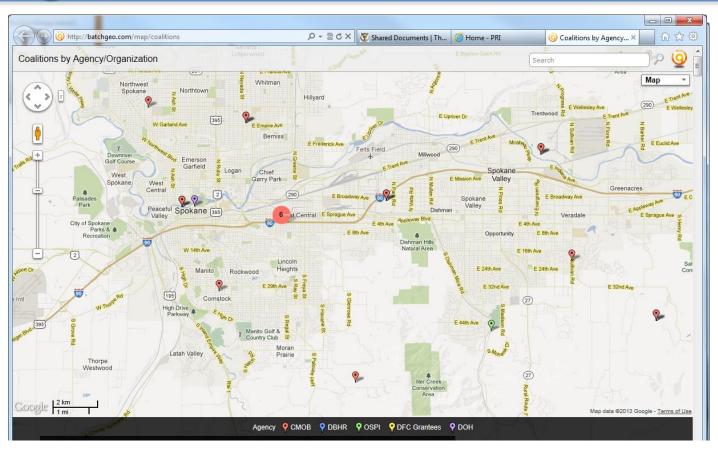
law enforcement, so that would be about 6.5 million people.



Step 2:

Mapping



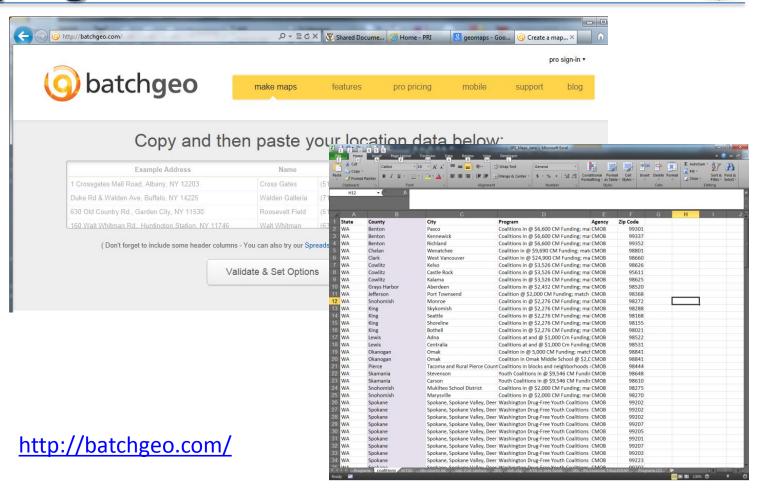


Community Prevention

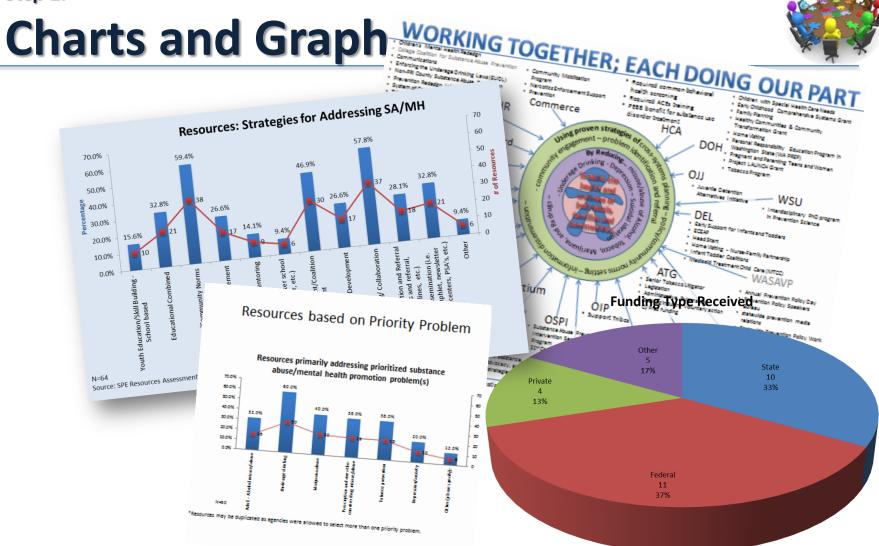
& Wellness Initiative

Step 2:

Mapping



Step 2:



Step 2:

Examples from Cohort 1

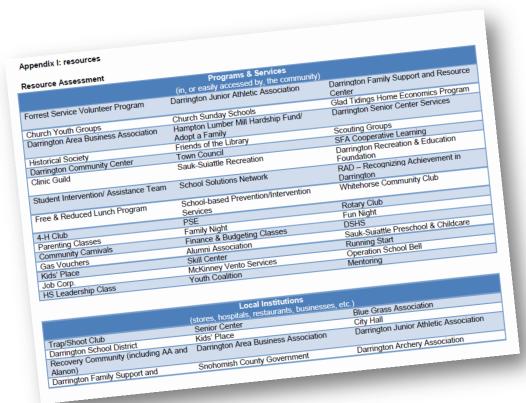
- Well Spring Community Network
 - Human Capital
 - Community Collaboration and small town political ties
 - Agency support and other service providers
 - Alternatives
 - Funding and in-kind donations
 - Training and Technical Assistance
 - Partnerships

Step 2:

Examples from Cohort 1

Community Prevention & Wellness Initiative

Darrington Prevention Intervention Community Coalition–



Categories:

- Programs & Services
- Local Institutions
- Natural wonders
- Individuals
- Cultural resources

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Step 2:

Examples from Cohort 1

Darrington Prevention Intervention Community Coalition–

- The Darrington Family Support and Resource Center The Resource Center is the "go to" social services agency in town, tackling everything from mentoring, youth coalition coordination, and parenting classes to hosting family dinners open to the public and arranging for afterschool and summer activities for the community.
- The Darrington Clinic Darrington's only Primary Care facility is also a regional trauma center managed by a prevention-minded Physician licensed to administer Nalproxone. Dr. Gary Schillhammer and his staff are key partners in a Primary Care Integration Demonstration project awarded to the community.
- The Sauk-Suiattle Indian Tribe Health and Human Services Department The Tribe provides a full complement of Human Services to Sauk-Suiattle Tribal members and Darrington Residents.
- **Snohomish County Sheriff's Department** Current staff is reversing public perception of resistance to enforcing underage drinking laws.

(See p. 19-20 and Appendix I)

& wellness initiative

Step 2:

Examples from Cohort 1

Ferndale Prevention Redesign Initiative



Summary:

Community Prevention & Wellness Initiative

Resources Assessment Process

- So far we...
- ...discussed what a resource assessment update is and why it is important
- ...identified programs and services in your community that impact your prioritized intervening variables and/or contributing factors
- ...discussed collecting information for the gaps assessment about the resources in the community





KEY FINDINGS

SO WHAT?





Elements of a good Assessment

- ✓ Needs
- ✓ Resources
- Gaps



Step 3:

What is a Gap Analysis?

- Also called a "Review of Resource Gaps"
- At its core are two questions: "Where are we?" and "Where do we want to be?"
- A review of resource gaps is a process that compares actual conditions with ideal conditions.
- A review of resource gaps starts with the prevention resources that are available in the community, and compares that to what will be needed to address the issues that emerged in the needs assessment phase of the planning process.

Step 3:

Benefits of a Gap Analysis

A community review of gaps will assist you to:

- Identify gaps in services.
- Avoid duplication in services.
- Build collaboration among service providers.
- Ensure you are putting your time and money where it will have the greatest impact.
- Ensure you are creating a comprehensive prevention strategy for your community.
- Ensuring you are effectively impacting your priority intervening variables and contributing factors.

Poll

- Have you completed your update review of resource gaps yet?
 - Just starting.
 - In the middle.
 - Mostly finished, still finalizing it.
 - All done.
 - Already put update in our plan.

Do you want to share a success?

Step 3:

What is a "Gap"?



In prevention, program and service gaps exist in a variety of forms.

Most common gaps include:

- Evidence-based programs, polices & practices
- Geographic restrictions
- Population (demographic) limitations such as whether there are language-specific curriculum materials available

cont.

Step 3:

What is a "Gap"?

cont.

- Developmental gaps in the continuity of services
- Implementation fidelity ensured in Saturation and in the saturation of the saturatio
- Saturation con
- **Funding limitations**

Source: Cady & Associates Prevention Science Consulting & Training, 2006



Step 3:

Determine Gaps In Resources

Types of gaps in resources:

- <u>Developmental gaps</u> are services available at the appropriate developmental age?
- Geographic gaps are services available throughout the community?
- <u>Population/Demographic gaps</u> are services reaching all potential participants appropriately?
- <u>Intervening variable/contributing factor gaps</u> is the intervening variable and/or contributing factors being adequately addressed?

Step 3:

Determine Gaps In Resources – Sample

Priority intervening variable:

Family Management

Resource gaps:

- No parenting classes for parents of 12 14 year olds.
- No parenting classes provided in Spanish.
- Existing parenting classes are not evaluated for effectiveness
- Existing parenting classes are not filled to capacity not reaching "hard to reach parents"
- No family crisis counseling provided 24/7
- Lack of skilled parenting instructors in the community
- No existing parenting classes teach appropriate skills to promote attachment with newborns



Step 3:

How do you find Gaps?

| Dev ctions: Write the name of the programs y leadership program, is placed in the row | relopmentar out ou have in the corresponding "pre-adolescent" and the c | lentification Work ng boxes on the grid. For ex column "school based". | xample: Options | |
|--|---|--|--------------------------------|-----------------------------|
| n leadership program, | Family-based services | School-based services | Individual/peer-based services | Community-based services |
| Developmental Period | Family-Dased 555 | | | |
| lnfancy and early childhood (0-4yrs) | | | | |
| Middle Childhood (5-11yrs) | | | | |
| Pre-Adolescence (12-14yrs) Adolescence (15-17yrs) | | | | |
| Young Adulthood (18-24yrs) | | | | |
| Adulthood (25-44yrs) Older Adulthood (45-64yrs) | | | | |
| Other groups: | | | | |
| Families | | | | |

Table it...

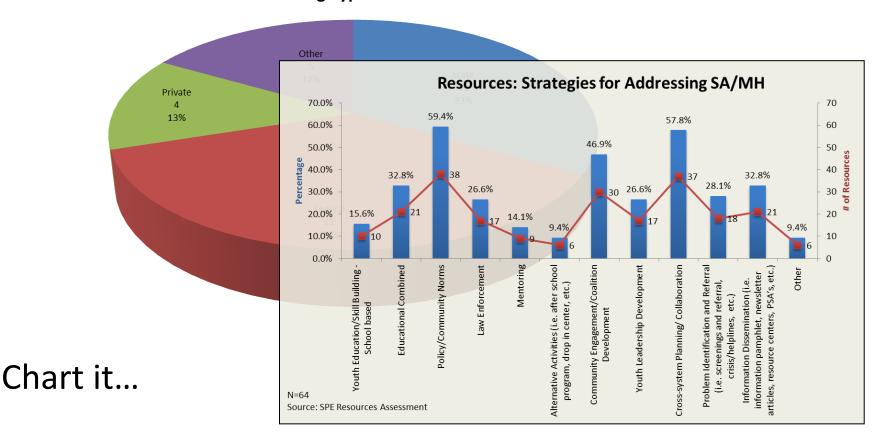




How do you find Gaps?



Funding Type Received



Step 3:

How do you find Gans?



Map it...

Step 3:

How

Are there services in multiple languages for our families?

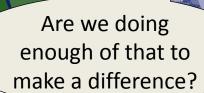
What do you think is missing here to support families?

What is happening on weekends for youth?

Discuss it...

What do we see in our community that help youth?

What neighborhoods aren't getting any services?



What evidencebased programs do we have in the school?

Step 3:

Review of Resource Gaps—Challenges



Challenges which may arise during the review of resource gaps assessment processing we:

- Lack of information
- Too much information.
- Lack of diverse representation in Ame process.
- Lack of detail i
- Lack of enough resources to dress all of the gaps.

Step 4:

Community Prevention & Wellness Initiative

Summarizing Key Findings

- At a coalition meeting:
 - Review information (including what your coalition action plan included for this year) & compare with previous findings.
 - Coalition discussion ...
 - Are there <u>any new</u> critical resources that are having positive outcomes on our local conditions that we have that we want to collaborate with and include in our plan?
 - What key resources are <u>still missing</u> from our community that we need in order to impact the local conditions we want to change?

Step 4:

Summarizing Key Findings



What does your Resources Assessment information tell you?

What we have...

- Ages served
- Times offered
- Locations
- Evidence-based
- Addressing local conditions
- Culturally appropriate

What we need...

- Ages served
- Times offered
- Locations
- Evidence-based
- Addressing local conditions
- Culturally appropriate

Step 4:

Summarizing Key Findings

Example 1:

"After reviewing information collected from our resources assessment we determined that we have have sicant and effective resources available for children ages 5-12, however there are limited programs for youth ages 13-15..."

Step 4:

Community Prevention & Wellness Initiative

Summarizing Key Findings

Example 2:

"After reviewing information collected from our resources assessment we understand that the Go Kids Youth Center provides valuable programs for youth (10-18) in our community however these services are underutilized and we need to reach out to more diverse populations such as providing information and communication in multiple languages..."

Step 4:

Summarizing Key Findings



 "Needs assessment shows elevated social availability of alcohol with a low youth perception of Law Enforcement impacting underage drinking. Community is ready to act to reduce underage HAVE Ing. Resource Assessment information shows that policies are in place and prosecuting attorney is engaged and ready to move forward however, wenforcement lacks officer training for party patrol and controlled party dispersal strategy..."

Community Prevention & Wellness Initiative



Step 4:

Summarizing Key Findings

- Include in Strategic Plan Update:
 - List process for review;
 - List any change in significant community partnerships;
 - List important and/or significant information that demonstrates areas to focus substance abuse efforts due to change in resources (for example, lack of fidelity of programs being implemented to address a specific local condition; lack of services being provided for a local condition).
 - Provide summary of the key data and information findings that led to the selection of the Coalition priorities for the update.
 Include the detailed data and information reviewed in the appendix of the Plan.
- http://www.theathenaforum.org/2015 strategic plan update inst ruction packet

2015 Strategic **Plan Update** Instruction **Packet** Page 6

- ☐ (Required New and Updated every 2 years) Coalition will establish a process to collect, compile, and review resource data. Include 'explanation of processes in Strategic Plan.
- (Required New and Updated every 2 years) Coalition (or workgroup) will collect, compile, and review
 - Collect and compile information about the providers and prevention-related services in the community related to the prioritized outcomes for long-term consequences, behavioral health problems, intervening variables/risk and protective factors, and contributing factors.
 - o Identify important and/or significant information that demonstrates areas to focus substance abuse efforts to include in Strategic Plan. Include 'significant information' in Strategic Plan.

Note: The coalition may choose to use a workgroup for this part of the resources assessment. It is recommended to have 3-5 people for the workgroup. There should be some members from the coalition to help guide the work of the workgroup but not all members need to be coalition members. Invite members of the coalition who have knowledge of a wide range of providers of prevention related

☐ (Required – New and Updated every 2 years) Coalition will review results of the resources information and integrate results into strategies and activities. Include 'results' in Strategic Plan.

Update Process: Based on identification of needs, look for and identify new resources to address priorities. A team approach works well, with outreach to a variety of organizations, stakeholders, and providers in the community who have common interests achieving the same prioritized outcomes. If there aren't any changes to the priorities, an assessment will identify new resources as well as update information about

Example: Since serving younger kids was identified as a new priority aligned with the risk factor of increased favorable attitudes towards use in that group, the resource team's task was to find others in the community who would be resources to reduce favorable attitudes towards use. In the previous biennium the same risk factor had been identified in the coalition's logic model and plan and applied to alder middle school and high school students. But now that the HYS had revealed increased and alarming use of alcohol in 7th graders, new resources were sought who could help influence favorable attitudes in younger kids. Potential resources were added to the resource directory, invited to coalition meetings, and considered in terms of providing services and participating in relevant strategies.

C. <u>Planning Section:</u> (From Community Coalition Guide)

- Select and update goals, objectives, strategies, and programs/activities. (Required - New and Updated every 2 years) Coalition determines goals, and objectives. Include 'goals
 - ☐ (Required New and Updated annually) Coalition determines 'strategies, and programs/activities' and identifies who will receive services and what services they will receive. Include 'Action Plan' in Strategic plan.

Community Prevention & Wellness Initiative







ANALYSIS AND PRIORITIZATION

SO NOW WHAT?

Completing a Resources Assessment

- ✓ Process
- √ Findings
- Analysis and Prioritization

Washington State Department Logic Model **Intervening** Community Prevention **Behavioral Long-Term** & Wellness Initiative **Variables** Health Outcome **Problems Contributing** (Risk/Protective **Consequences** (Consumption) Factors) **Factors** (6 months - 2 years) (10-15 years) (2-5 years) (5-10 years) Action Outcomes But why here? What What are we doing What is the problem? Why here? Why? about it? resources ...with these common ...specifically in our ...can be addressed community... factors... do we thru these strategies... have, that Community Community These problems... These types of [Add Yours Here] Disorganization/ engagement/Coalition we want to problems... Community development: **School performance** Connectedness include in [Coalition Name] **Any Underage** (% of courses passed) Resources **Alcohol Availability:** Drinking our plan? (HYS Academic) Retail or Social Access (10th grade 30-day use) **Public Awareness:** Promotion of Alcohol Assessament **Youth Delinquency Underage Alcohol Laws:** (either HYS Perception **Problem and Heavy** Enforcement; Penalties; of Risk, or Alcohol Drinking What Regulations related arrests of 10-(10th grade) [Add Yours Here] **Environmental** 17 year olds, resources **Strategies:** depending on Low Commitment to do we need coalition's strategy) School [Add Yours Here] [Add Yours Here] [Add Yours Here] in order to **Favorable Attitudes Mental Health** Friends Who Use School-based impact the (HYS depression) Prevention/ **Perception of Harm** local Intervention Services: [Based on individual Student Assistance assessment] conditions Program [Add Yours Here] Risk & Protective we want to **Direct Services:** Factors: change? [Add Yours Here] [Add Yours Here] State Assessment

Plan/Implementation

Local Assessment



Step 4:

Summarizing Key Findings

- Example 1:
 - "After reviewing information collected from our resources assessment we determined that we have significant and effective resources available for children ages 5-12, however there are limited programs for youth ages 13-15..."

Step 5:

Integrate information in Strategic Plan

Phase 1: Developing Strategies



Phase 2: Building Toward Your Action Plan

Integrate information in Strategic Plan Update



- Core questions:
 - What resources do we have, that we want to include in our plan for the next two years?
 - What resources (strategies, programs, activities) do we need in order to impact the local conditions we want to change?
 - How does the information from Resources Assessment inform the strategies we need to address our local conditions?

Developing Objectives

Important elements of good objectives:

- Measurable;
- Timeframe identified;
- Have an intended audience; and
- State desired change.
 - Use your "local conditions" to create your measurable change outcome goal.

Share an example?

4/13/2015

Step 5:

Integrate information in Strategic Plan

Example 1:

"After reviewing information collected from our needs and resources assessment we determined that we have significant and effective resources available for children ages 5-12 to address youth that think they would be 'viewed as cool if they drink'; however there are limited programs for youth ages 13-15 ...

Resources

Gaps

Local Condition

Step 5:

Integrate information in Strategic Plan

Example 1:

"After reviewing information collected from our needs and resources assessment we determined that we have significant and effective resources available for children ages 5-12 to address youth that think they would be 'viewed as cool if they drink'; however there are limited programs for youth ages 13-15 ...

Strategy

So what's our strategy?



Step 5:

Integrate information in Strategic Plan

Example 2: Inform the strategy selection

Needs Assessment Priority intervening variable: Family Ment

Local condition: Parent the children.

Res (1) s and Gaps:

- No parenting (a) les fur parents of 12-31 year olds.
- No partir file classes provided ic Spanish.
- Existing parentings of evaluated for effectiveness.
- Existing Planting classes are not filled to capacity not reaching "hard to reach parents"
- Lack of skilled parenting instructors in the community

Resources
Assessment
Phase 1

What does your Resources Assessment information tell you?



Example 2: What we have...

- Family Center that offers parenting
- Facilities in two target neighborhoods
- Grant to support EBP
- Coalition to help recruit families

What we need...

- Parents to learn communication skills
- EBP for parents with children ages 12-14
- Translation services
- Skilled facilitators

How does this inform, what we are going to do...

Step 5:

Integrate information in Strategic Plan

Example 2: Inform the strategy selection

Needs Assessment Priority intervening variable: Family Management

Local condition: Parents state that they lack communication skills to use with their children.

Resources and Gaps:

- No parenting classes for parents of 12 14 year olds.
- No parenting classes provided in Spanish.
- Existing parenting classes are not evaluated for effectiveness
- Existing parenting classes are not filled to capacity not reaching "hard to reach parents"
- Lack of skilled parenting instructors in the community

Resources Assessment Phase 1

Strategy: Parenting Education

Analysis & Prioritization of Resources

- Include in Strategic Plan:
 - Describe the Coalition's new conclusions based on the key findings and explain how these were derived from the Coalition's process and key findings.
 - Explain how these conclusions connect the analysis from the needs and resources assessment to the strategies and activities described in the next section if any change in resources.

Summary:

Resources Assessment Findings

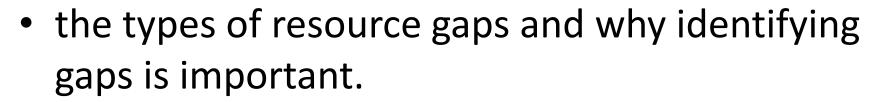
- Today we covered...
- functions of Analysis and Prioritization of Resources Assessment.
- how to use Resources Assessment to support Strategy selection and implementation.
- how to incorporate Resources Assessment into Strategic Plan Update.



Summary:

Resources Assessment Findings

(Cont.) Today we covered...



- identifying resource gaps for each intervening variable.
- summarizing key findings from Resources
 Assessment in your Strategic Plan update.



Wrap up

Questions



 Please take a moment to complete the webinar survey that you will get via email.
 It helps us continue to improve our trainings.

Thank you

- Scott Waller, Prevention Systems Integration
 Manager <u>Scott.Waller@dshs.wa.gov</u>
- Julia Havens, Prevention Systems Development Manager <u>Julia.Havens@dshs.wa.gov</u>

4/13/2015