

Outbound Referral Types

The Outbound Referral Type field appears in the Student Services channel within the Outbound Referrals sub-channel. The Outbound Referral Type is used to identify the type of services or supports a student can be referred to outside of Community Prevention and Wellness Initiative (CPWI) school-based services. These options represent common **categories of services or support** that students may be connected with to address identified needs.

Select the category that best represents the primary type of service or support the student was referred to receive. Only one category can be selected per outbound referral.

Type	Definition	Examples
Academic & Education Support	Programs or services that provide additional academic assistance or learning support to help a student improve engagement, academic performance, or skill development.	<ul style="list-style-type: none"> • Tutoring • Homework support or after-school academic program • Credit recovery • Academic mentoring or study skills support
Basic Needs & Social Supports	Services that help address essential needs or social factors that may affect a student's wellbeing or stability (e.g., housing, food, transportation, financial assistance).	<ul style="list-style-type: none"> • Food assistance or food bank services • Housing assistance • Transportation assistance • Financial assistance or emergency aid
Behavioral Health & Mental Health Services	Services that support emotional wellbeing, mental health needs, or behavioral concerns, including counseling, therapy, or crisis support.	<ul style="list-style-type: none"> • Individual or group counseling • School-based or community mental health therapy • Crisis intervention services • Behavioral health treatment programs
Physical Health & Medical Services	Healthcare services that address physical health needs, medical evaluation, or treatment provided by healthcare professionals.	<ul style="list-style-type: none"> • Primary care provider or pediatrician • School-based health care • Vision, dental, or other health services
Substance Use Services	Services related to the assessment, counseling, treatment, or recovery support for alcohol, tobacco, or other drug use.	<ul style="list-style-type: none"> • Substance use assessment • Substance use counseling • Outpatient substance use treatment • Inpatient or residential treatment program • Recovery support program

Other	A referral to a service or support that does not fit within the listed categories. Use only when none of the other options appropriately described the type of referral.	<ul style="list-style-type: none">• Referral to a service not represented in the listed categories• Specialized referral not captured elsewhere
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