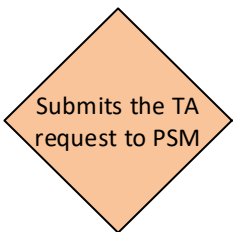


Contractor

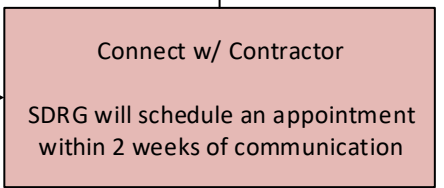
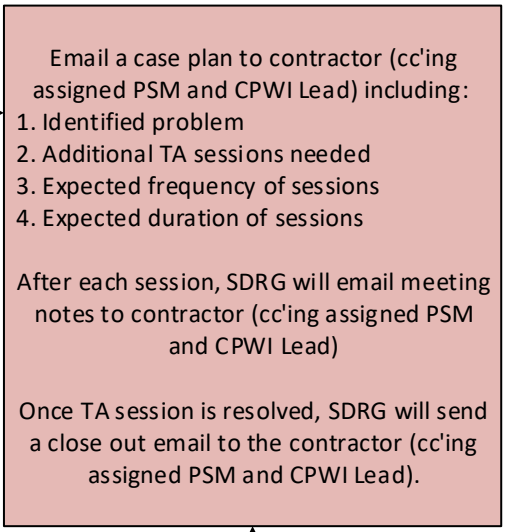
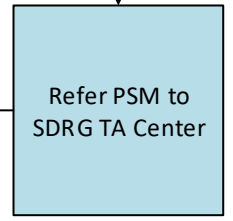
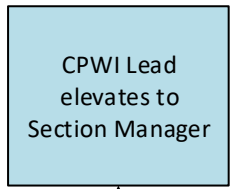
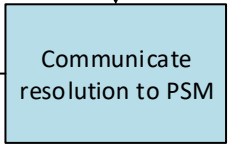
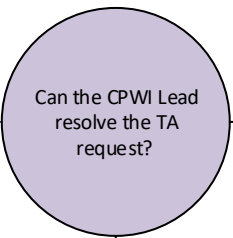
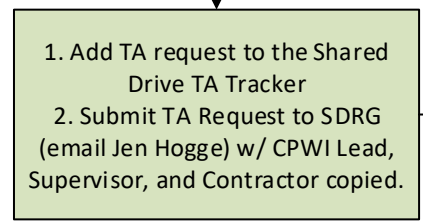
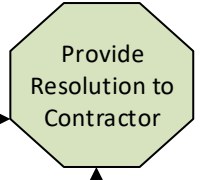
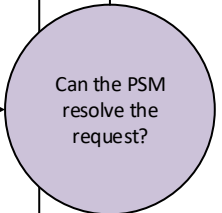
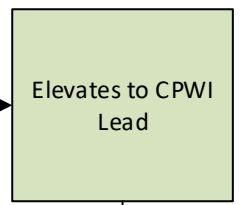
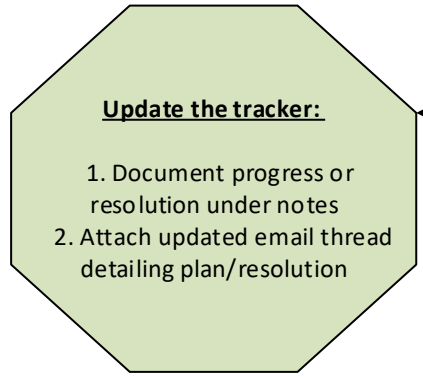
PSM

CPWI Lead

SDRG



NOTE: Always encourage the contractor to utilize SDRG office hours. They may be able to receive some 1:1 support in this setting and these office hours are provided twice a month in 2 hour blocks.



repeat this step until resolution.